



GROOMING CONSENT FORM

Thank you for choosing The Spaw LLC Pet Grooming to be your pet's premier groomer. Your pet is very important to us. We would like to assure you that every effort is made to make your pet's grooming experience as safe and pleasant as possible.

To maintain a safe, comfortable environment, we do require all pets to be current on the following vaccinations; **Rabies, Bordetella, Distemper**. A period of at least **48 hours** after shots and before check-in is required. We require proof of your pet's vaccination record upon arrival.

HEALTH/MEDICAL PROBLEMS OR SENIOR DOGS

Grooming procedures can sometimes be stressful. Especially for a senior dog(s) or a dog(s) with health problems. Because of this, grooming can expose hidden medical problems as well as aggravate a current one, whether it be during or after the groom. Senior dogs and dogs with health problems have a greater risk of injury. These dogs will be groomed for cleanliness and comfort as The Spaw LLC Pet Grooming will not compromise any dog's health and/or well-being to achieve "the perfect groom." The dog owner will advise The Spaw LLC Pet Grooming of any medical, physical, emotional issues, allergies, sensitivities, or pre-existing conditions. These conditions may include, but are not limited to prior surgeries, hip and/or joint issues, warts, moles, ear infections or skin problems. The owner will also inform The Spaw LLC Pet Grooming of new conditions as they arise. The Spaw LLC Pet Grooming will not be responsible for an accident or injury to an elderly or health-compromised pet during their grooming. By signing below, the owner is stating that The Spaw Pet Grooming has permission to groom their senior pet/dogs with health complications and has discussed all (past and present) health problems.

FLEAS/TICKS

If fleas are found on your pet, it is The Spaw LLC Pet Grooming policy to give a flea bath at an additional (minimum) cost of **\$15.00**. We will notify you if possible. This cost covers: special shampoo, time and extra clean-up to ensure no fleas or ticks are active in our spa. Flea shampoo kills the fleas on the pet, if fleas are in the home/pet area, the flea shampoo will not protect the pet(s) from them once they leave the building. If Ticks are found, we will remove them for no extra charge and the owner will be notified.

MATTED DOG POLICY

Pets with matted coats will require extra attention. If the matting is minimal and the pet responds well, we may brush them out for an extra fee **(\$10 - \$20)**. If we do not believe we can remove the mats in a timely manner or feel your pet is in pain, we will not continue and will clip short/shave. We believe grooming should be an enjoyable experience and will not put your pet through the discomfort of unnecessary de-matting. We will notify you before shaving your dog. If permission to shave down is denied, your pet will not get a bath or haircut and must be picked up as is. There is a greater risk of nicking, scratching, cutting etc. a matted dog during the grooming process. In addition, the skin may appear red, itchy, and irritated due to the lack of oxygen reaching the skin under the mats. The Spaw LLC Pet Grooming will not be held responsible for any injury sustained while grooming a matted dog, including any aftereffects. Our Groomer will be happy to demonstrate some effective brushing techniques for matting prevention. Regular brushing at home with a brush and comb as well as keeping your pet on a **6-10 week grooming schedule will help prevent matting.**

ACCIDENTS

Although accidents are exceedingly rare, there is a risk when dealing with pets. Grooming equipment is sharp, and although we use extreme caution and care in all situations, potential problems could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when a pet is wiggling or moving around. Any incident, no matter how small, will be communicated to the pet owner. If necessary, The Spaw LLC Pet Grooming will transport your pet to a veterinarian. Any veterinary bills resulting from a pet being matted, elderly, aggressive, difficult temperament or from a preexisting or unforeseeable condition will be the sole responsibility of the owner. Your pet's safety and comfort are our highest priorities. In the event an accident does occur, you will be notified of the incident.

USE OF MUZZLE

Muzzling does not harm your pet and protects both the pet and the groomer. In some cases, muzzling may even calm a stressed animal, allowing the grooming process to continue. If your pet still acts in a way that is dangerous, The Spaw LLC Pet Grooming has the right to stop grooming services at any time and a service fee will be collected. We do not muzzle unless your pet gives us a reason to.

DANGEROUS/AGGRESSIVE ANIMALS OR BEHAVIOUR ISSUES

Owner must inform The Spaw LLC Pet Grooming if your dog bites, has bitten, is aggressive, unpredictable and/or has any other behavioral issues. If the owner fails to notify us of any potential danger or behavioral issue, you can and will be liable for all medical fees, out of work compensation, as well as all property damage. We will make every attempt to groom uncooperative dogs, but we may not be able to complete a groom on pets that pose a threat to themselves, other pets or our groomers. We reserve the right to muzzle any dog for their safety, and ours. Extremely aggressive and unruly pets will not be groomed. If a dog is felt to be exhibiting behavior that is unsafe regarding itself or the groomer, it may be in the best interest of the pet that the groom be stopped. A fee will be charged depending on work completed up to that point. All bites will be reported to the local authorities as required by law. The Spaw LLC Pet Grooming has the right to refuse grooming services, stop grooming services, or cancel grooming services at any time before, during, or after grooming and client will be charged a grooming fee for what was done up until that point. We never sedate your dog. All pets must be kennel trained.

LATE PICK-UP

When dropping off your pet we will give a time frame of when we anticipate completion of services. Please keep in mind that grooming can be a very time consuming and unpredictable process depending upon the dog's behavior and the condition of the coat, as well as when clients arrive for their appointments. We will do our best to manage the approximate time given but please understand that factors outside of our control can influence how long the process may take. All pets brought in for grooming must be picked up within one hour from the time the client is informed the pet is ready. Pets remaining after that time will be charged an additional **\$15 fee**. We cannot be held responsible for anything that happens while your pet is waiting to be picked up.

SATISFACTION

Your satisfaction is important. If you are unhappy for any reason, and would like something adjusted, we are willing to make any adjustments when you pick-up your pet from his/her appointment. However, once you take your pet home from the appointment we will adjust the groom up to **24 hours after your appointment**. Any adjustments after that period will be charged a grooming fee.

The Spaw LLC Pet Grooming may take pictures of your pet, before and after grooming, for our website, advertising and education.

By signing below, you indicate that you understand and agree to our terms of service; that you understand and agree to release and hold harmless The Spaw LLC Pet Grooming, its owners, employees and affiliates from and against all liabilities, expenses, damages, and costs (including attorney fees) resulting from any service provided or injury (including death) to your pet(s) while in our care or afterward.

Owner(s) printed name: _____

Owner(s) signature _____

Dog(s) name: _____

DATE: _____